





# Health Equity Report Card (HERC)

(Updated February 2024)

## **Community Engagement**

- Incorporates meaningful community involvement in practice leadership through a community/patient advisory committee or designated board position that is reflective of:
  - · the community the healthcare system serves or
  - · the community where the healthcare system resides or
  - the demographics identified through the community needs assessment.
- Marketing and educational materials use messaging that is linguistically and culturally appropriate for the community served.
- Contracts with or has formal and equitable partnership with community providers, community-based
  organizations, and/or faith-based organizations (when mutually appropriate and not harmful) for
  community engagement and/or patient navigation.
- Demonstrates the results of the community health needs assessments are used as a tool for program development through documented action plan tied to results.

## Accessibility of Care and Social Determinants of Health

- Facilitates timely access to government, commercial, or community-based non-emergency transportation services or financial support for public transportation.
- Collects Social Determinants of Health data at intake and throughout the continuum of care. Population-level data collected (z-codes) helps to guide patient care and population-level health management as documented through the medical record or meeting notes.
- Offers flexible hours for screening and treatment appointments.
- Offers culturally and linguistically representative patient navigators or community health workers through internal hiring or contracting with community-based organizations.
- Establish a process to navigate patients with identified social needs to local and or national resources.
- Training is provided to staff on barriers to clinical trial participation and there are targeted efforts to reduce barriers to clinical trial participation through connection to appropriate services.

## Addressing Bias in Care Delivery

- Diversity, inclusion, and equity is embedded into the practice, institution, or health system policies (Examples: recruitment, hiring, and promotion policies, resource allocation standards).
- Adopts measures related to the recruitment, retention, and promotion of underrepresented researchers and practitioners.
- Implements Health Information Technology or other workflow processes to identify critical moments in shared decision making and care planning when disparate care can occur.
- · Incorporates disparities and equity framework into quality improvement activities.
- Provides and requires annual training to promote health equity and improve patient/provider relations for all employees.

#### **Quality and Comprehensiveness of Care**

- When appropriate, patients are offered or referred to appropriate preventive and supportive care services (e.g. smoking cessation and weight management programs, reducing exposure to environmental hazards).
- Clinical trial options are discussed with all patients as documented through medical records.
- Survivorship care planning is discussed with all appropriate patients at the end of treatment or other applicable times as documented in the medical record.
- Germline and Somatic Biomarker Testing are discussed with all appropriate patients as documented through medical records.

### Elevating Cancer Equity Working Group Members

- Chair: Shonta Chambers, MSW
   Patient Advocate Foundation
- Chair: Robert A. Winn, MD VCU Massey Comprehensive Cancer Center
- Zeke Aguilera, ACT Lead ACS CAN
- Nadine Barrett, PhD, MA, MS Duke Clinical Translational Science Institute
- Linda Burhansstipanov, DrPH, MSPH Native American Cancer Research Corporation
- Christina Chapman, MD, MS Michigan Medicine
- Moon Chen, PhD, MPH UC Davis Health
- Thomas Farrington Prostate Health Education Network
- Carmen Guerra, MD, MSCE Abramson Cancer Center at the University of Pennsylvania
- Chanita Hughes-Halbert, PhD Medical University of South Carolina
- Marjorie Kagawa-Singer, PhD, MA, MN, RN, FAAN
   UCLA Fielding School of Public Health
- Mel Mann, MBA, MEd Patient Advocate
- Regina Martinez, Volunteer
   ACS CAN
- Kris Rhodes, MPH (Anishinaabe) Retired Founding CEO American Indian Cancer Foundation

- Brian Rivers, PhD, MPH Cancer Health Equity Institute Morehouse School of Medicine
- Gerren Wilson, PharmD Genentech
- Karen Winkfield, MD, PhD Meharry-Vanderbilt Alliance

#### HERC – Community Setting Working Group Members

- Chair: Jahan Aghalar, MD New York Cancer & Blood Specialists
- Chair: Darcie Green Latinas Contra Cancer
- Deric Savior, MD, FCPP
   Main Line Health
- Paula Chambers-Raney Fight Colorectal Cancer
- Jamil Rivers The Chrysalis Initiative
- Tina Gerovac-Lavasseur, DNP, RN American Indian Cancer Foundation
- Alti Rahman, MHA/MBA, CSSBB American Oncology Network
- Susan Sabo Wagner, MSN, RN, OCN, NEA-BC American Oncology Network
- Nadine Barrett, PhD, MA, MS Duke Clinical Translational Science Institute
- Evelyn Abayaah-Issah, DrPH(c), MS, HPM Mass General Cancer Center